All opinions matter

This year the University of Pécs introduced the Performance Evaluation System. In the case of the Chancellery, the performance of the employees concerned is monitored, among many other indicators, on the basis of the opinions of the areas they serve.

The call for opinions also shows that the management of the Chancellery believes that the development of the organization is effectively served by a service-oriented approach and a customer-focused approach. To help them achieve this, they have prepared a questionnaire to ask for feedback on the work of the different departments and the level of satisfaction with the services they provide.